CEO Opportunity – Lead the Future of Plane Saver Credit Union

Salary: c.£100,000 (dependent on experience) + benefits (performance bonus, pension contributions, etc.)

Permanent | Full Time

Location: Brentford, Middlesex

Reporting to: Chair of The Board of Directors

Are you a visionary leader with a strong financial background and a passion for innovation?

We are seeking an **exceptional CEO** to drive the next phase of growth and transformation for our UK credit union. The Board of Directors are looking for someone very special—someone who can lead us through the challenges to come on the next phase of our development journey to achieve our vision of **enhancing the financial well-being** of all the communities we serve.

Just as importantly, we need a leader who is deeply committed to **ethical finance** and understands the **complexities and opportunities** that come with leading in the not-for-profit sector. Someone who can champion the values and ethics that we are proud of while ensuring sustainable growth and long-term impact.

Why Join Us?

Established in **1993**, **Plane Saver Credit Union** is a **not-for-profit financial co-operative**, owned by its **27,000+ members**. We are committed to **fair and responsible savings and loans**, ensuring the financial wellbeing of our members.

- 1. Lead a progressive credit union at the **forefront of digital transformation**.
- 2. Shape the future of **member-focused financial services**.
- 3. Innovate, modernise, and **drive impact** in the UK credit union sector.

About the Role

As CEO, you will combine **financial expertise** with **technology-driven strategic thinking** to enhance governance, efficiency, and member services. You will lead the organisation in **digital innovation**, ensuring financial sustainability and strengthening our **member-first ethos**.

Key Responsibilities:

- ✓ Financial & Regulatory Leadership Ensure compliance with PRA & FCA regulations, oversee risk management, and drive long-term financial stability.
- ✓ Technology & Innovation Leverage data analytics, automation, and fintech solutions to improve governance, enhance services, and streamline operations.
- ✓ Strategic Growth & Digital Transformation Lead the modernisation of the credit union while prioritising financial inclusion and member trust.

- ✓ Operational Excellence & Governance Utilise AI and data-driven insights to enhance reporting, risk assessment, and decision-making.
- Member Engagement & Service Enhancement Expand and improve digital banking solutions (e.g., mobile banking, Al-driven services) to attract younger members and deliver an outstanding user experience.

Who We're Looking For:

- An accomplished **financial leader** with expertise in **banking operations, compliance, and risk management.**
- A **technologically savvy strategist** who understands how **data analytics and automation** can transform financial services.
- A **people-focused leader** who can inspire teams, engage stakeholders, and drive sustainable growth.
- A proactive change-maker with the ability to balance innovation with regulatory requirements.

Apply Now – If this is you we'd love to hear from you. For further information and the application process please email nominations@planesaver.co.uk

Closing date for applications 19 March 2025