

A message from the CEO

Hello and welcome to April's issue of Plane Talk. A lot has changed since our last newsletter and many of you will now be busy adjusting to what seems to be our new way of life. Lock down is in full swing but so are we.

I announced the closure of our office in March as part of our plan to ensure the safety of our staff and members. Since then, we have managed to convert our entire office operation into a remote service. I am incredibly proud of my team for what they have achieved and for how well they have adapted to serving members remotely.

Another thing to note is that we have successfully developed and implemented a number of policies to help our members through what is one of the hardest economic situations we have seen for a very long time. Whether it's savings, emergency borrowing or even reassurance, myself and the team have been working hard to offer financial assistance wherever possible. Of course there are sometimes barriers where regulation is concerned but, we are working proactively both internally and with other Credit Unions to safely push past the 'red tape' every day.

Our support during this crisis has also been extended to the wider communities by our charitable partner, Friends of Plane Saver, who have recently made a donation of £5000 which has been awarded to five different charities and associations. Those donations have been given to British Red Cross, Shelter, the NHS, The Trussell Trust and the Victory Services Club.

I want to assure you all that we are continuing to support our members with affordable borrowing and access to savings wherever possible. I am proud to serve our members and to continue supporting the transportation, protective services and airline industries as well as our armed forces.

Stay safe,

Valerie Walwyn-Tait MSc
Chief Executive Officer
Plane Saver Credit Union



Recent Member Feedback



Whenever I have dealings over the telephone, everyone has been polite, kind and professional listening and understanding to what I had to say.

PrizeSaver

The credit union savings account with monthly prizes

HM Treasury has announced that due to operational challenges caused by COVID-19, this month's PrizeSaver draw will be postponed until Wednesday 22nd April. This will not affect the number of entries received and so will not affect anyone's chances of winning.

To be in the next draw, sign up via your online banking or send us an email at info@planesaver.co.uk

We're more than just payroll

Did you know that you can save and repay a loan by Direct Debit?

Direct Debit is the UK's favourite way to pay their bills and manage their money. Millions of people trust Direct Debit to save them time and money with bill payments. You could too!

Email info@planesaver.co.uk to get started



This month's lottery winners

£1000	Member 9050
£500	Member 6974
£250	Member 591

Friends of
Plane Saver

Lottery

To sign up and be in next month's draw, visit
www.friendsofplanesaver.co.uk



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